



LIGHT, MUSIC & IDEAS

# VIV'D SCHOOL

## ENTERTAINMENT INDUSTRY PROGRAM

### NSW CURRICULUM ALIGNMENT REFERENCE (STAGE 6)

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Vivid School will touch on the following NSW Curriculum Key Learning Areas:

**SESSION A:** Career Stories from Vivid Sydney Entertainment Industry professionals

**SESSION B:** Interactive Case Study — *Vivid Sydney: Technical Event Logistics*

With the provided information and documents complete the task as below:

- Develop a complete plan of delivery for a specific Vivid Sydney 2020 light installation
- Follow step by step processes from artist being accepted into the festival
- Plan for the build and testing phases
- Installation of complete work onsite
- Management of installation during the 23 day event

**Key Considerations:**

- Daily Event checks
- Bump out and shipping as required
- Document collation and management – TRA, SWMS, Engineering, Technical sheets, Insurances, Licences etc
- Power requirements and cable management
- Interactivity including volunteer briefings
- Origin of Artist – Visa's, insurances, etc
- Weather considerations
- Crowd management
- Volunteer briefings and nightly placement
- Power management
- Stakeholders and Land Owners
- Chain of Command and reporting structure

**Mandatory Focus Areas**

- Working in Entertainment Industry
- Safety
- Lighting
- Audio
- Staging
- Customer service

## OUTCOMES

### 3.1 AUDIO

#### Production Context

- General scope of audio operations across different production contexts
- Role and responsibilities of personnel in relation to audio operations
- How audio requirements vary across different indoor and outdoor venues
- Interrelationship between audio operations and other technical creative areas in the production of live performances and events

#### Audio Concepts

- Characteristics of sound in different environments
- Measurement of sound/sound pressure level: decibels
- Application of audio concepts to the set-up and operation of sound systems

### 3.2 CUSTOMER SERVICE

#### Customers

- Establishing customer needs, preferences and expectations
- Communicating effectively with customers

#### Quality Customer Service

- Characteristics and benefits of quality customer service
- Role of communication in the provision of quality customer service
- Workplace policy and procedures for customer interaction
- Workplace policy and procedures for establishing contact with customers
- Workplace policy and procedures for dealing with:
  - customers from diverse backgrounds
  - customers with special needs
  - difficult and abusive customers
- Workplace policy and procedures for directing customers to relevant personnel and/or more experienced staff

### 3.3 LIGHTING

#### Production Context

- General scope of lighting operations across different production contexts
- Role and responsibilities of personnel in relation to lighting operations
- How lighting requirements vary across different:
  - live performances and events
  - indoor and outdoor venues
- Interrelationship between lighting operations and other technical and creative areas in the production of live performances and events

#### Equipment

- Cables and connectors commonly used in lighting operations, the main types and their uses
- Requirements for automated light systems
- Special effect equipment commonly used in lighting operations

#### Safe work procedures and practices

- Safe work procedures and practices
- Risk management when undertaking lighting operations
- Troubleshooting and problem solving
- Sources of information for reference when troubleshooting and solving problems
- Typical issues and challenges and common faults and problems that arise during lighting operations for a live performance or event
- Importance of considering:
  - potential affect on production and performance schedules
  - level of authority and approval to proceed
  - work health and safety
- Troubleshooting and problem solving process

### 3.4 SAFETY

#### WHS Compliance

- Consequences of failure to observe (non-compliant) WHS workplace policy and procedures and legislative requirements
- Safety signs, symbols, and barricades used in the entertainment industry and their use in the workplace
- Entertainment industry and workplace requirements for monitoring and reporting in relation to workplace safety

#### WHS consultation and participation

- Opportunities for workers to provide input into WHS consultation and participation processes
- Importance of identifying and reporting

### 3.5 STAGING

#### Production Context

- Role and responsibilities of various personnel in relation to Staging operations:
  - Creative
  - Production
- Lines of communication and reporting between personnel:
  - Chain of Command
- Documentation commonly used in Staging operations:
  - Production Plan
  - Site plan
  - Event Schedule
- How staging requirements and operations vary across different venues
- Interrelationship between creative and technical areas and the importance of collaboration and teamwork

#### Production Operations

- An understanding of what typically occurs during the operational phases of a live performance or event:

- pre-production
- production
- post- production
- Troubleshooting and problem-solving:
  - Identify the problem
  - Consider possible solutions
  - Take remedial action
- Within the scope of responsibility
- Rectify or refer to appropriate personnel
  - Evaluate effectiveness of action taken

### 3.7 WORKING IN THE ENTERTAINMENT INDUSTRY AND WORKPLACE

#### Nature of the industry

- Main industries within 'cultural industries' including:
  - community cultural development
  - Interactive Digital media
  - Performing arts
  - Visual arts, craft and design
- Primary role and duties of key personnel within an entertainment industry workplace
- Current issues and trends affecting the entertainment industry and implications for an entertainment industry workplace, own work practices, and delivery of service
- Potential effect of the entertainment industry on a community and the environment

#### Working in the industry

- Work standards for the entertainment industry and specific to an entertainment industry workplace and job role

#### Employment

- Career pathways across the entertainment industry and the knowledge and skills required for different job roles

## SESSION C: Music Venue Production Management

A one-hour seminar on the live music industry ecosystem. Students will learn industry roles and potential careers, touchpoints on venue technical production management and production documentation for live music events.

### From Booking to Stage / The Music Industry Production Ecosystem

- The Music Industry Ecosystem:
  - The roles / stakeholders involved in booking an artist and bringing them into a venue (Artist > Manager > Booking Agent > Promoter > Production Management > Venue)
  - Additional stakeholders – including PR / Marketing / Ticketing providers / Media
- Artist touring cycles
- Considerations in venue booking (venue types, capacities, production considerations)

### Production Environments

- Production documentation – Worksheets / Tech riders / Tour itineraries / Stage plots / Input lists
- Copyrights in the live music space
- Performance rights
- APRA / PPCA licensing
- Roles on site – Lighting , Audio, Vision, Tour manager, instrument techs, production manager/s

## OUTCOMES

### 3.1 AUDIO

#### Production Context

- Industry accepted terminology and commonly used jargon in the entertainment industry specific to audio
- General scope of audio operations across different production contexts
- Role and responsibilities of personnel in relation to audio operations
- Protocols for communicating with the customer/client, colleagues, a performer/presenter and supervisor about audio operations
  - Pre-production
  - During production
- Documentation commonly used in audio operations
- How audio requirements vary across different
  - Live performances and events
  - Indoor and outdoor venues
  - Various media
- Interrelationship between audio operations and other technical and creative areas in the production of live performances and events

### 3.3 LIGHTING

#### Production Context

- Industry accepted terminology and commonly used jargon in the entertainment industry specific to lighting
- General scope of lighting operations across different production contexts
- Role and responsibilities of personnel in relation to lighting operations
- Protocols for communicating with the customer/client, colleagues, a performer/presenter and supervisor about lighting operations:
  - Pre-production
  - During production
- Documentation commonly used in lighting operations
  - lighting plan
  - lighting cue sheet/plot

### 3.5 STAGING

#### Production Operations

- An understanding of what typically occurs during the operational phases of a live performance and event
  - Pre-production

### 3.7 WORKING IN THE ENTERTAINMENT INDUSTRY AND WORKPLACE

#### Nature of the industry

- Main industries within 'cultural industries' including:
  - entertainment
  - performing arts
- Examples of live performances and events within the entertainment industry
- Departments/functional areas within an entertainment industry workplace including:
  - audio
  - lighting
  - staging
- The tasks performed by these departments/functional areas and the interrelationship between these areas

#### Working in the industry

- Contractual relationships
- Copyright and the entertainment industry